

# Service Bulletin

<b>Revision Date</b> 1-12-2019	<b>Problem Code</b> [none]	<b>Warranty</b> <input checked="" type="checkbox"/> Normal warranty	<b>Pages</b> 2	<b>Author</b> RIVERA, ADRIAN
<b>Document No.:</b>	CSSC190112		<b>Rev.:</b>	1
<b>Subject:</b>	Apple Watch compatibility with SE3HD			
<b>Time Required:</b>	<input checked="" type="checkbox"/> 15 min <input type="checkbox"/> 30 min <input type="checkbox"/> 45 min <input type="checkbox"/> 1 hr+			
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## DESCRIPTION

Customers not able to connect Apple Watch to SE3HD. First need to verify the console sku has Gym Kit. Next verify Apple Watch settings have “Detect Gym Equipment” enabled.



## AFFECTED MODELS

Product Model
16HDN-XWXXX-03
16HDN-XWXXX-04
16HDN-XWXXX-05
21HDT-XWXXX-03
21HDT-XWXXX-04
21HDT-XWXXX-05
DSEHD16-XWXXX-01
DSEHD21-XWXXX-01

## SOLUTION

1. Confirm console has “GYMKIT” by verifying console description-

Item	Item Description	Install Date	It
DSEHD21-XWXXA-01	NC SE3HD 21In CONSOLE TREAD WIRELESS ATSC/QAM/NTSC GYMKIT	10-JAN-2019 15:30...	9

2. Enable “Detect Gym Equipment”

SETTINGS> GENERAL> WORKOUTS> DETECT GYM EQUIPMENT

