Service Bulletin

Revision Date	Problem Code	Warranty	Pages	Author
6 Feb 2018	N/A	☐ Parts ☐ Labor ☒ Normal warranty	8	Mani Aravapalli

Document No.:	EC180206		Rev.:	2
Subject:	Channel list management guide for Pro:Idiom, STB-IPTV, and STB Connector Kit configurations in Discover SE3/SE3HD/ST			
Time Required:	☐ 15 min ☒ 30 min ☐ 45 min ☐ 1 hr+			
Distribute To:	☒ Internal ☒ Dealer ☒ ISO ☒ Installer			

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DESCRIPTION

Discover SE3/SE3HD/ST consoles with Pro:Idiom, STB-IPTV and STB Connector Kit solutions had issues with manual channel list setup. Hence, changes were made to the channel list setup options.

This document was created to show the steps needed to successfully set up and create a channel list for the Pro:Idiom, STB-IPTV and STB Connector Kit solutions with the new setup options. This document should provide a better understanding of the functionality available in the TV setup menu.

OVERVIEW:

Channel scan will not create a channel list on the console. After scanning for channels is complete channel list has to be created on a unit by entering each channel number and name manually. The same channel list can be replicated on different units using the channel export/import feature.

AFFECTED MODELS

Product Configuration	Console SKU / Kit #	Alpha Code
Pro:Idiom Discover SE3	19DT-XWXXP-04	GPT
	19DT-XWRXP-04	GPT
	16DN-XWXXP-04	GPN
	16DN-XWRXP-04	GPN
Pro:Idiom Discover SE3HD	21HDT-XWXXP-04	HPT
	21HDT-XWRXP-04	HPT
	16HDN-XWXXP-04	HPN
	16HDN-XWRXP-04	HPN
	DSEHD21-XWXXP-01	NPT
	DSEHD21-XWRXP-01	NPT
	DSEHD16-XWXXP-01	NPN
	DSEHD16-XWRXP-01	NPN

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WHAT WE LIVE FOR

STB-IPTV Discover SE3	19DT-XWXXI-04	GIT
	19DT-XWRXI-04	GIT
	16DN-XWXXI-04	GIN
	16DN-XWRXI-04	GIN
STB-IPTV Discover SE3HD	21HDT-XWXXI-04	HIT
	21HDT-XWRXI-04	HIT
	16HDN-XWXXI-04	HIN
	16HDN-XWRXI-04	HIN
	DSEHD21-XWXXI-01	NIT
	DSEHD21-XWRXI-01	NIT
	DSEHD16-XWXXI-01	NIN
	DSEHD16-XWRXI-01	NIN
HD Connector Kit Discover SE3/SE3HD	X-STB-HDMI-IR-KIT	N/A
	C-STB-HDMI-IR-KIT	N/A
	R-STB-HDMI-IR-KIT	N/A
	F-STB-HDMI-IR-KIT	N/A
	T-STB-HDMI-IR-KIT	N/A
	P-STB-HDMI-IR-KIT	N/A
Pro:Idiom Discover ST	DST21-XWXXP-01	JPT
	DST21-XWRXP-01	JPT
	DST16-XWXXP-01	JIN
	DST16-XWRXP-01	JIN
STB-IPTV Discover ST	DST21-XWXXI-01	JIT
	DST21-XWRXI-01	JIT
	DST16-XWXXI-01	JIN
	DST16-XWRXI-01	JIN

EC180206 - Channel list management guide for Pro:Idiom, STB-IPTV, and STB Connector Kit configurations in Discover SE3/SE3HD/ST.

Steps to create/edit the channel list manually on the console:

1. Access TV Setup Menu for STB-IPTV configuration
   (System Options → Configuration → Media Center → TV → STB IPTV → TV Setup)
2. For Technicolor pro: idiom Set top box , choose Technicolor DCI401MCS Satellite in the IPTV setting and perform a channel scan.
3. For STB-IPTV and HD connector kit, connect STB, setup the correct IR control table in the IPTV setting and TV resolution and perform a channel scan.
4. Once scanning for channels is complete or STB is setup , select open channel list setup option to create the custom channel list for the user workout screen.
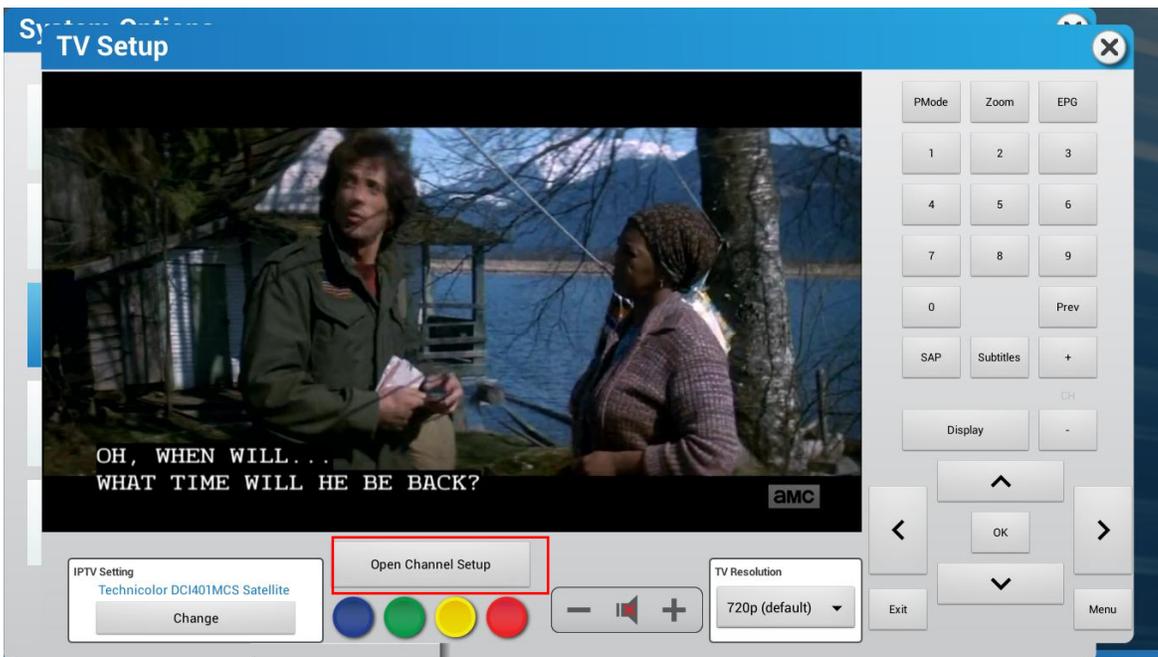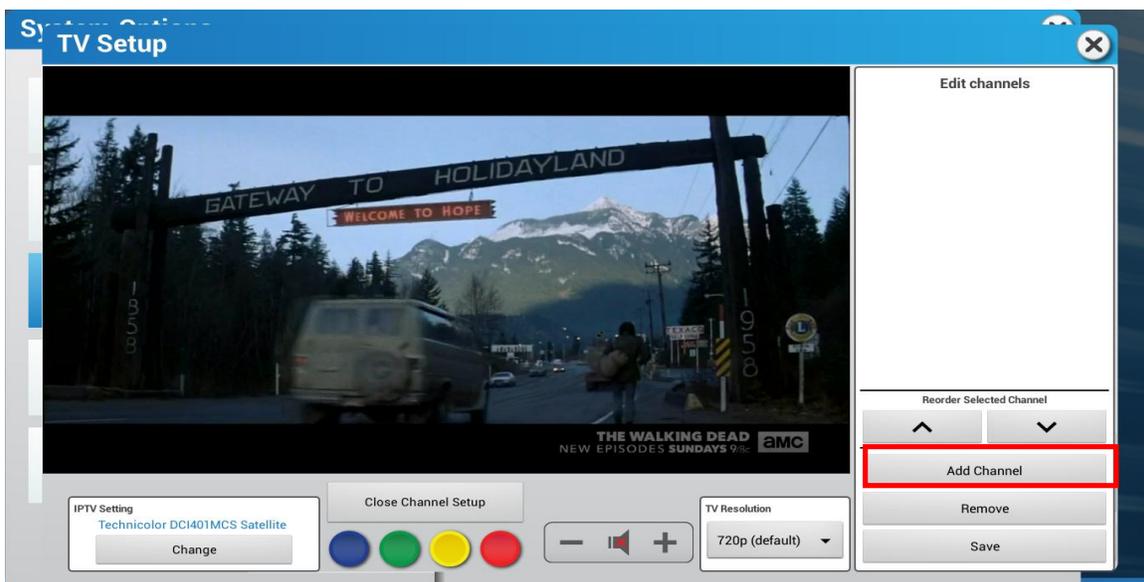
5. The Open Channel Setup has 4 options:
  1. Edit current
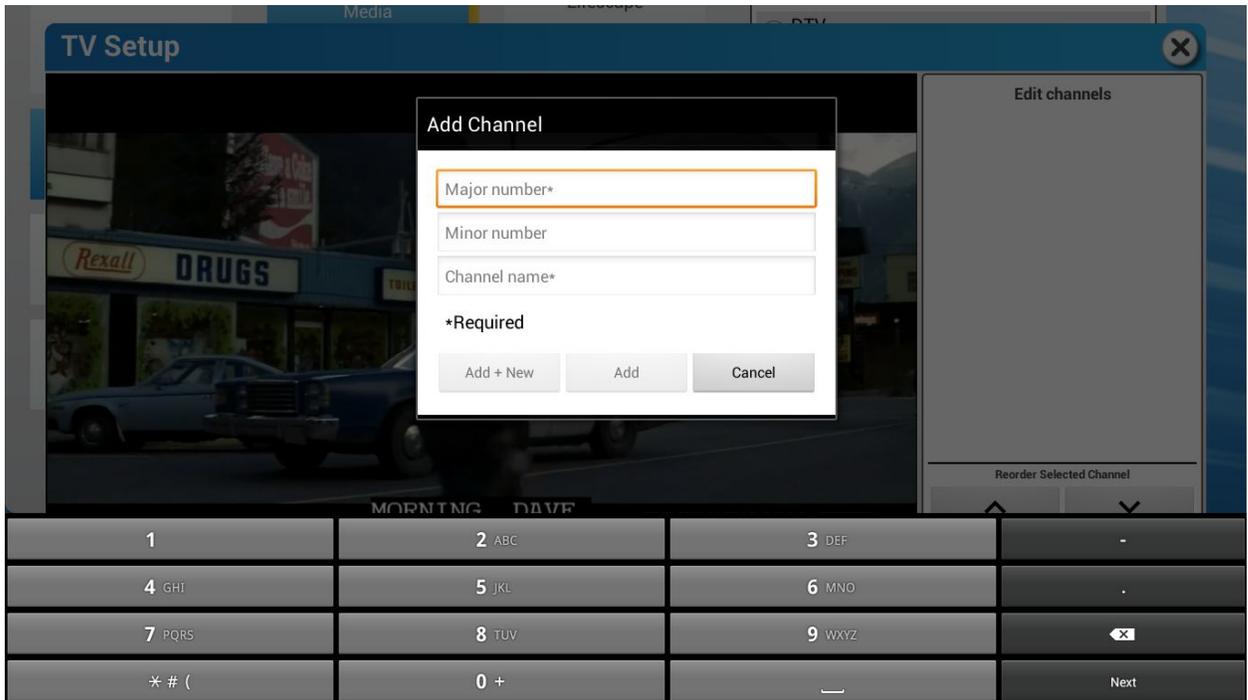 2. Clear current
  3. Import new
  4. Export current
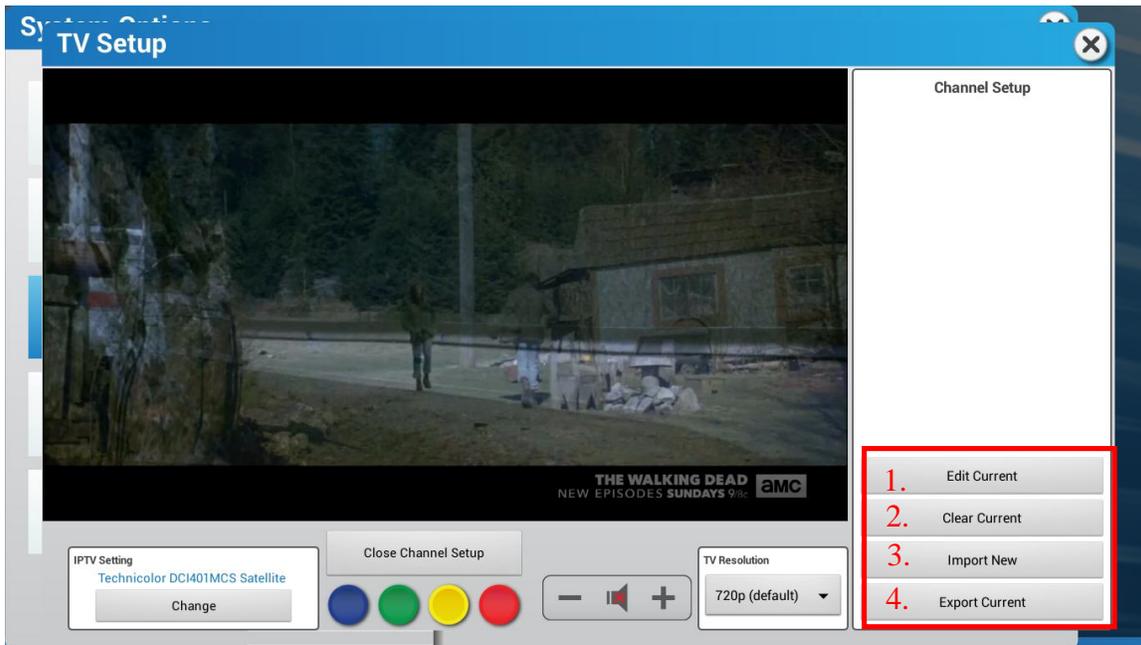
  5.1. **Edit Current Channel list:** Once Edit current option is selected, you should have options as in the picture below.
 ** Note: Please see 5.2 to clear the existing channel list.

5.1.1. Select Add Channel as in the picture above to add a new channel to the channel list. Selecting Add channel will prompt a Pop-up box as below:


5.1.2. Enter the Major channel number and Minor channel number along with the appropriate channel name. If the channel does not have a minor channel number, please leave it blank and continue to add the channel name.


5
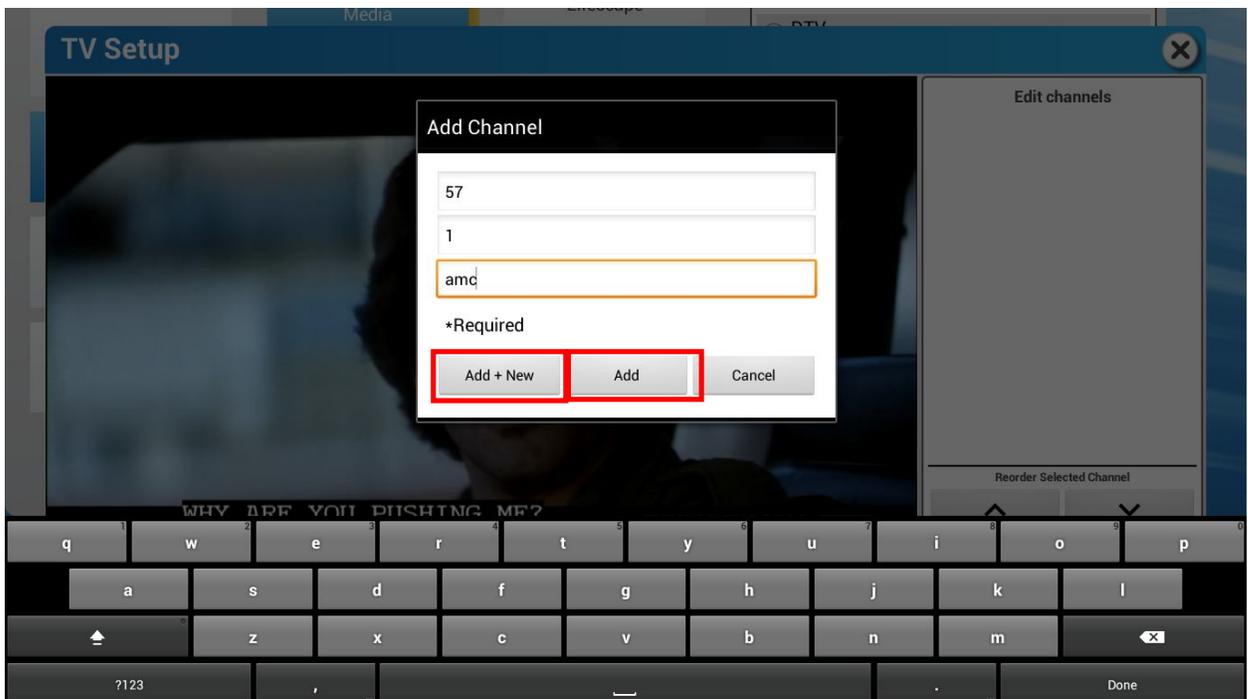
5.1.3. After entering the channel information select Add+New if you have more channels to add. Selecting Add+new will add the channel to the channel list and prompt the same Add channel box for adding the next channel. If you have only one channel to add to the channel list or select Add . Selecting Add should add the channel and exit it out of the add channel box.
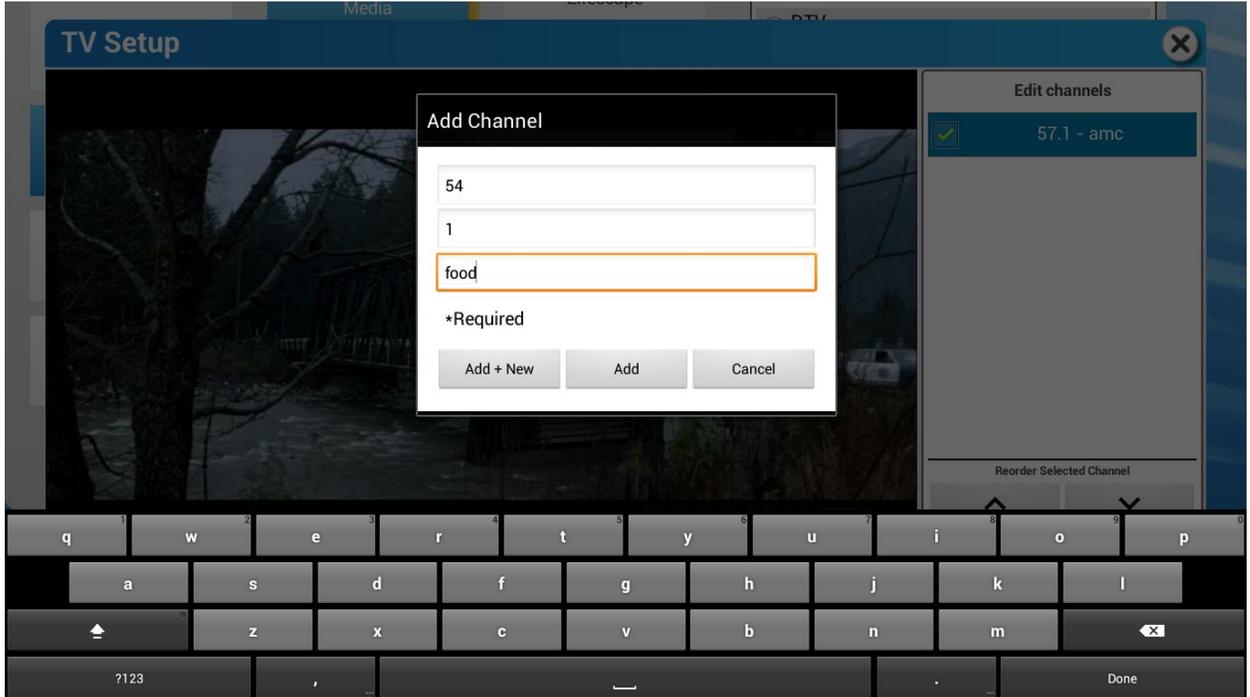
5.1.4. After adding all the channels, your channel list should look like as in the example below:
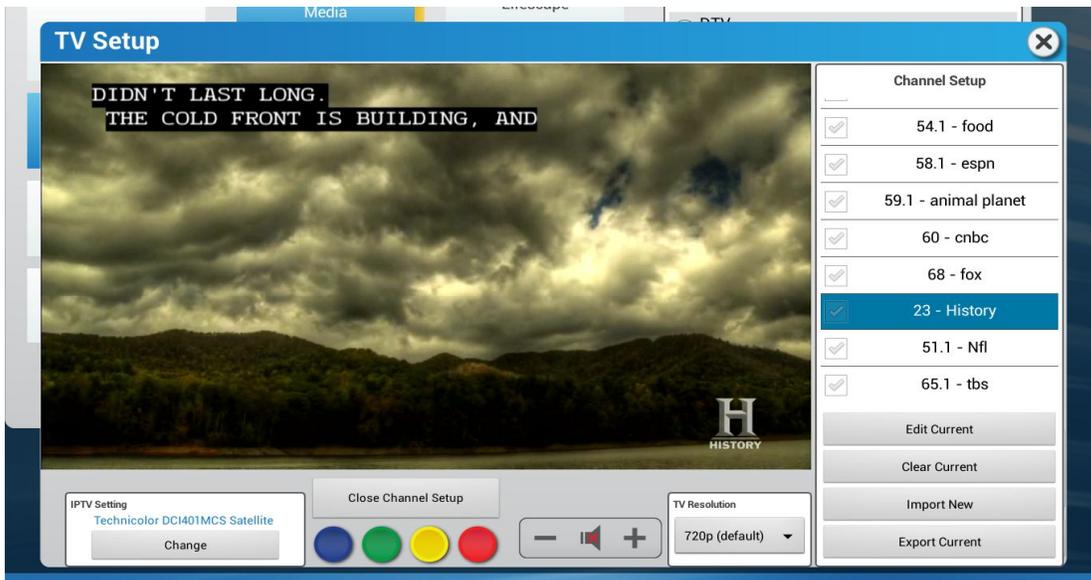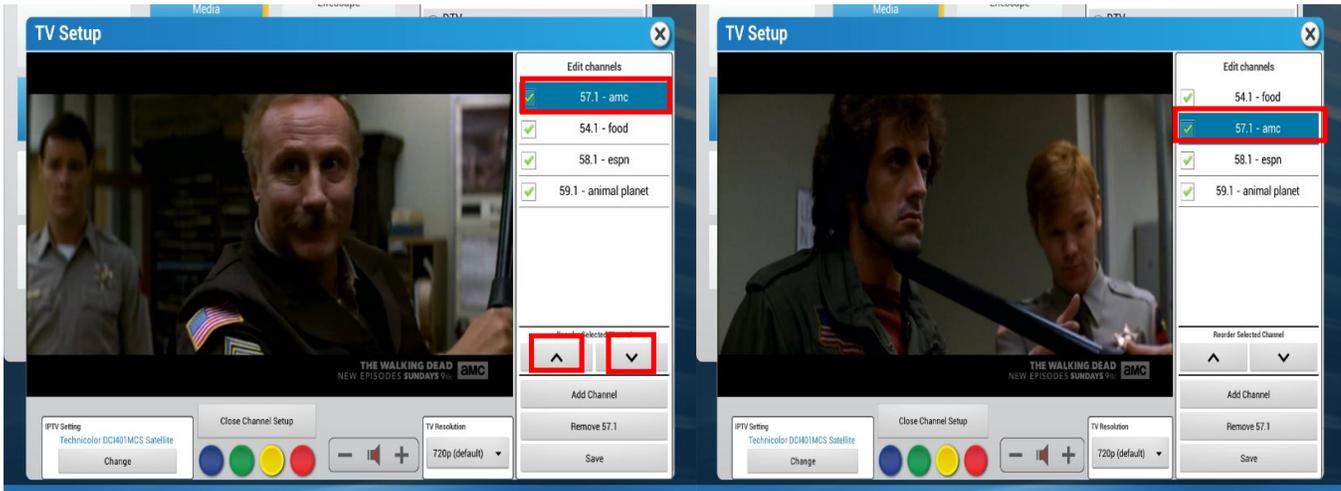

5.1.5. Channels can be removed by selecting and highlighting the particular channel in blue and selecting the remove button.
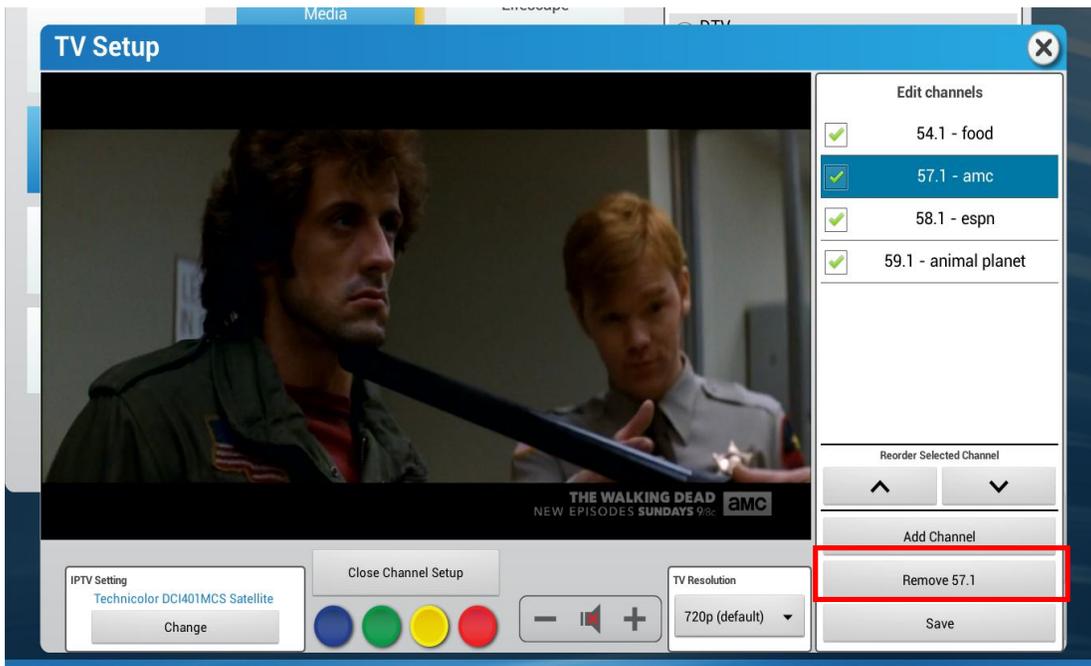
5.1.6. Channels in the channel list can be rearranged by selecting the channels and using the UP/Down arrows as required.
For example: 57-1 can be moved up by selecting the channel and then using the UP arrow button.

5.1.7. Once all the changes have been completed select Save to save all the channels added and all the changes made to the channel list.

5.2. **Clear current channel list:** Select Clear Current to delete the existing channel list and create a new one. (Warning: Selecting clear current channel list will delete all the channels.)

(**Note:** **Channel list export and import functionality through LF connect is not possible. Channel list can be replicated only by using USB flash drive.)

5.3. **Import new channel list :** In order to replicate an existing channel list exported from a different unit:
1. Run channel scan on each unit.
2. After channel scan is complete insert a USB flash drive that has the exported channel list into the USB port on the front panel and then select Import New.

5.4. **Export channel list:** Insert a USB Flash drive into the USB port on the front panel. Select Export Current in order to save the current channel list on to a USB Flash drive.