



product information

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Wireless Audio Receiver

What is it?

A solution for customers who have screens mounted on the wall. The wireless audio receiver that Cybex has developed is an entertainment option that is built into the new 770T treadmill.

Where does it receive audio from?

Our wireless audio receiver works with new and existing 800 & 900Mhz transmitters, including CardioTheater, CardioVision, Broadcast Vision/BVE, Exercise, and Audeon.

How does my customer order this?

Like PEM's on the 750 series, the embedded wireless audio receivers are ordered as a configured item. Simply add this option when ordering.

Transmitters and Non-770 series product

Transmitters and external receivers for non-770 series product can be ordered through MYE Entertainment via Sales Operations using the System Builder. Pricing and warranty is covered below.

Domestic Installation

US/Canadian customers will be able to choose from 3 levels of installation options offered by MYE Entertainment:

We would suggest until you become thoroughly familiar with the products and compatibility that you run projects through a preliminary review phase with MYE Entertainment. This will consist of an initial conference call with the customer to confirm product and installation requirements. **Fee: \$25.00.** This fee will be added to any additional services from the selected Tier below.

Based on individual club/location requirements, additional installation project management fees will be charged as follows:

Tier 1 – Facilities with Existing Compatible Transmitters: Customers requiring setup/installation of embedded and or external receivers only. **Additional fee: \$100.00**

Tier 2 – Facilities Requiring Receivers and Transmitters: Customers requiring installation of receivers and transmitters on existing compatible wall or ceiling mounted TVs. **Additional fee: \$175.00.**

Tier 3 – Facilities Requiring Wall or Ceiling TV, Receiver & Transmitter Installation: MYE to connect customer directly with authorized installation provider to obtain direct installation estimate. No Additional Fee.



Service – US, Canada & Mexico

US, Canada, and Mexico warranty for embedded wireless receivers will be handled directly by Cybex. External MYE transmitters and receivers should be directed back to MYE. MYE warranty will be handled by Laura Garcia at MYE Entertainment - (661) 964-0217 email at: laura@myeclubtv.com

Warranty

CYBEX Embedded wireless modules	3 years
MYE Eclipse External Receiver	2 years
MYE Transmitters	3 years

Pricing

900/800Mhz Embedded wireless modules \$169

MYE Eclipse External Receiver	\$139
MYE Transmitters	\$399

Maximum discount allowed for the all Receivers and Transmitters is 25%.

When will it be available?

900 Mhz embedded wireless audio receivers will be available for shipping in the treadmills as of February 1st, 2011, 800Mhz embedded receivers will be available April 2011.

Frequently Asked Questions

Q: In a new installation, what is the average number of transmitters required?

A: 4-6, but not uncommon to see up to 12

Q: How often do clubs need to install additional transmitters to rebroadcast the signal due to poor signal strength?

A: Not at all. In very rare cases very old transmitters may need to be replaced simply due to age.

Q: What are the FM receivers for?

A: A few countries are not allowed to use 900 or 800 Mhz, therefore FM is available. In rare cases a facility may encounter interference and require the FM option instead.

Q: Average time for a new installation?

A: Varies on the number of transmitters / receivers. If TVs and Cardio machines are in place the average time to install the External transmitters is 20-30 minutes each. The average time to install external receivers is 15 minutes each. Embedded receivers will take approximately 5 minutes to setup after the first unit has been completed.

Q: What is the average cost for a new installation?

A: \$50.00 per transmitter / \$35.00 per receiver plus travel time.





International sales of *External* Receivers and Transmitter:

Asia Pacific Region, Middle East, India, and African Continent

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International Technical Support & Installation Services

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E: edwin@heuff.nl

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Germany

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**Middle East**

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